Medisave / MediShield Accreditation e-Service
Frequently Asked Questions

Clinic Accreditation Application

1	**When I click the "Select Clinic…" button, there is no response. Why?**
	Click the "Select Clinic" button on the application form will display a pop-up window to search and select your clinic.
	It is possible that your web browser has disabled pop up. You can enable the pop up blocker in Internet Explorer (IE) using the Tools – Pop Up Blocker Settings and you need to allow *.moh.gov.sg
	For more details on setting the pop up blocker, you may refer to the user manual found under the 'Help' link.
2	**What are Types of Accreditation?**
	Select all types that are relevant to your clinic. This information is required to assess the relevant types of claims that your clinic will be submitting.
3	**Will I be charged for this online application?** **Why is Billing Information required for my application?**
	There is no charges for the online application. The billing information will be used for the claims transaction charges used for the recovery of the system operation costs by the MOH. The transaction collection will be performed by NCS Pte Ltd, the MediClaim operator.
4	**Submit button on the Summary page is not clickable.**
	The submit button will only be enabled if you agree with the terms and conditions and check the box to indicate acceptance.